 San Yu Aung

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Personal Profile 

**Date of Birth - 17 June 1997**

**NRC Number - 12/AhSaNa (P) 000181**

**Marital Status - Married**

**Gender - Male**

**Nationality - Myanmar**

**Current Position - Junior Bank Assistant**

**Apply Position - Card Department & IT Field**

**Salary - Negotiable**

Education

**[2014 – 2018]**

**[Bachelor of Science - Chemistry]**

**[Yangon University of Distance Education]**

**[2015 – 2016]**

**[Certificate in Business Management]**

**[STI Myanmar University]**

**Grade achieved: [B-]**

**[1 April 2013 – 30 April 2013]**

**[Certificate of Basic Course]**

**[Paragon Computer Training Centre]**

**[October 2016 – December 2016]**

**[Certificate of A+ Hardware Course]**

**[Certificate of Networking Course]**

**[Manawramma Gratis Monastery Educational Institute]**

**[March 2019 – July 2019]**

**[International Diploma in Business Administration]**

**[National Management Academy]**

**Grade achieved: [Merit]**

**[Feb 2020 – Present]**

**[Diploma in Computer Science]**

**[University of Yangon, Department of Computer Studies]**

**[Web-Based Teaching System]**

**Work Experience**

**[12.June.2018 – Present]**

**[Junior Bank Assistant]**

**[Card Production & Technical Support]**

**[Myanmar Oriental Bank Limited, Yangon]**

**Main duties performed:**

* **Project with teamwork**

1. **Debit Card Migration** 
   * **required data extracted and updated from the database of our mini co-banking with relevant teams**
   * **Changed and updated customer information and status in our mini core-banking when need to change**
   * **Card embossing and transaction testing in CMS and ATM in testing area**
   * **Solved the issue with our team and Cardzone vendor**
2. **Credit Repayment from ATM (ONUS Only)**
   * **Prepared the ATM Screen Image and uploaded to our ATMs**
   * **Solved the issue and testing together with our team and Cardzone vendor**
3. **MPU New Switch**
   * **Testing and Solving the issue**
   * **Provided the test cases from MPU**
4. **UPI EMV Certification** 
   * **Make and Perform Case by Case with relevant teams and vendor**
5. **New Product of MOB-UPI co-brand Debit Card**
   * **Prepare the test customer data**
   * **Index the test card with PointMan Printer**
   * **Attended the training of using PointMan Printer**
   * **Testing the transaction of card in ATM and check our CMS**
6. **Developed the programme for internal report of MPU / JCB / UPI / VISA Settlements**

* **Supported and tested the Point of Sale (POS) new switch testing case by case and POS Installation with provided software from vendor**
* **Merchant created (Merchant ID & Terminal ID) in CMS for related team**
* **Support technical role for projects which assign by line manager**
* **Changed and tested the case of ATM Access Fee**
* **Prepared and change the ATM Screen Image and uploaded to our ATMs**
* **Daily card embossed (Debit and Credit cards) and card stock registration**
* **Upload the Master/Visa Bin File weekly. (Our Bank System Requires)**
* **Perform End of Day Process (EOD) daily. (Before Debit Card Migration Project)**
* **Maintain, analyse and solve the error of the system with vendors upon related issues, some issues are raising the portal and performing releasing the server and application with relevant vendor’s instructions.**
* **Perform the dispute cases solved by logs from ATMs and also check in relevant logs (CMS logs).**
* **Upload and update the e-commerce files to the MPU site.**
* **Keep the customers data and other relevant importance data are safely.**
* **Prepare the design photo for promotion by photoshop and extract the customer data from database for promotion and sent it to customers by via E-Mail and SMS**
* **Support the technical issues of other teams.**

**[Dec 2016 – March 2018]**

**[Receptionist of Front Office Department]**

**[Diamond Lake Hotel]**

**Skills**

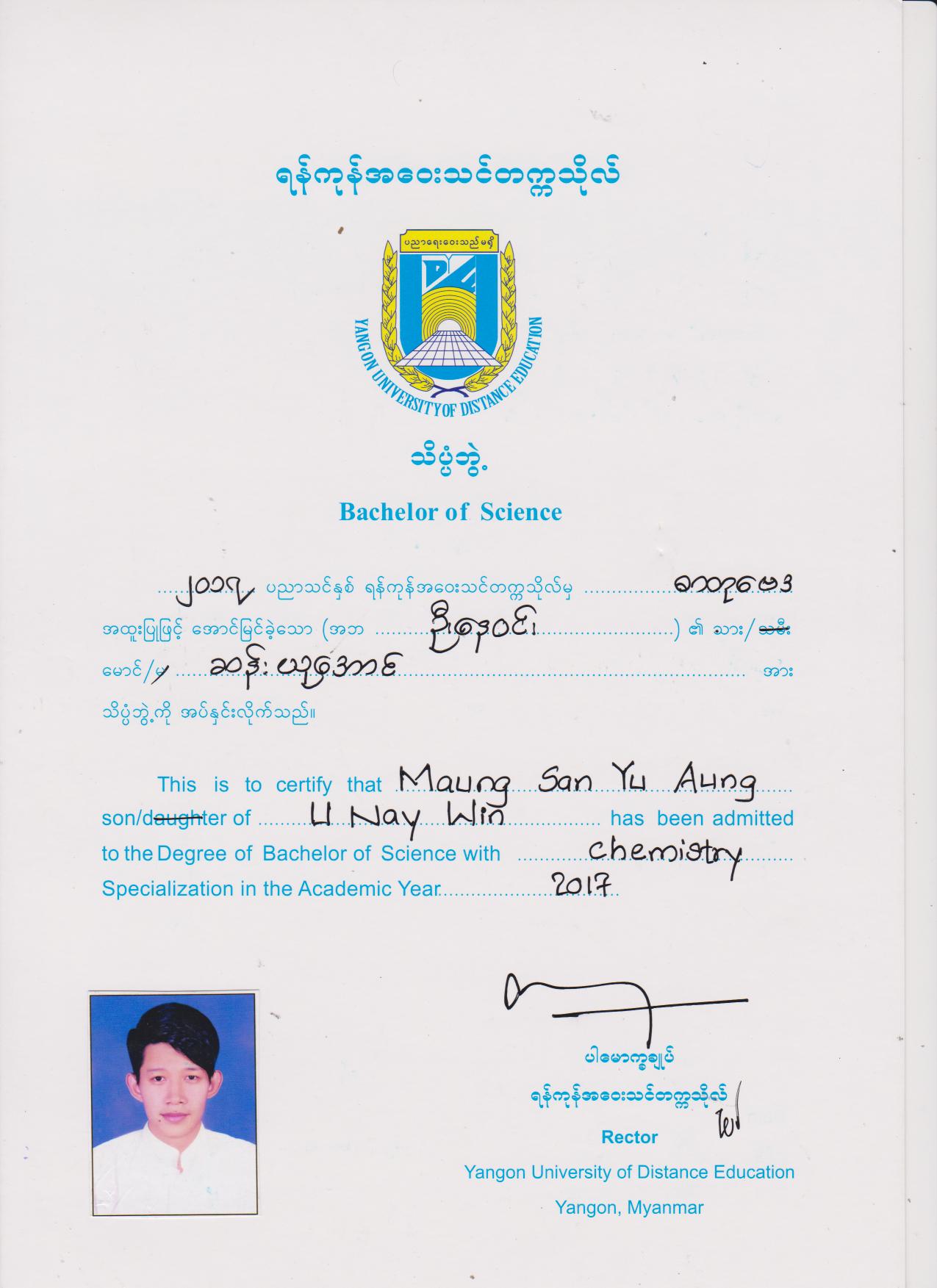
**Technical:**

* **Microsoft Word, Excel, PowerPoint, Visio**
* **Adobe Photoshop**
* **Adobe PageMaker**
* **A+ and Networking**
* **Laravel Framework**
* **PHP, CSS, MySQL Database**

**Interpersonal:**

* **Honest and Hardworking**
* **Can learn the new technology from other or by myself**
* **Dutiful and Regular Attendance**
* **Teamwork and Motivating**
* **Focus on work confidently**
* **Interpersonal Skills & Communication Skills**
* **Telephone Skills**
* **Handles Pressure**



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